

INVAPAY PAYMENT SOLUTIONS LIMITED

TERMS AND CONDITIONS

For Sellers

These Terms and Conditions as amended from time to time define the basis on which Invapay Payment Solutions Limited will provide you with certain services. These Terms and Conditions will take effect and will be binding on you when you accept them; and you will be deemed to accept these Terms and Conditions every time you use such services.

IT IS IMPORTANT THAT YOU READ AND UNDERSTAND THESE TERMS AND CONDITIONS BEFORE ACCEPTING THEM.

Capitalised terms used in these Terms and Conditions have the meanings assigned to them in the text or in Schedule 1 (*Definitions and Interpretation*).

1. Information About Us

- 1.1 Invapay Payment Solutions Limited ("**Invapay**", "**we**", "**us**" or "**our**") is regulated by the FCA as an Authorised Payment Institution and entered on the FCA Register with firm reference number **PSD 631411**.
- 1.2 Our place of business is at Sherwood House, Bluecoats Avenue, Hertford SG14 1PB, the United Kingdom.

2. Disapplication of Statutory Provisions

- 2.1 You acknowledge and agree that, unless you are regarded as a Micro-Enterprise:
 - (a) Schedule 2 of these Terms and Conditions shall not apply;
 - (b) any and all of the provisions of Part 5 (Information Requirements for Payment Services) of the PSRs, to the extent they would otherwise apply, shall not apply; and
 - (c) Regulations 54(1), 55(2), 60, 62, 63, 64, 67, 75, 76 and 77 of the PSRs, to the extent they would otherwise apply, shall not apply.

3. Our Services

- 3.1 Invapay provides payment execution and processing services enabling you as a business undertaking ("**Seller**", "**you**" or "**your**") to receive payment ("**Payment**") by third party purchasers (each, a "**Buyer**") for goods or services ("**Goods**") ordered and paid for through the website operated by Invapay (the "**Website**") (the "**Services**").

Invapay Payment Solutions Ltd.

Address: 2nd Floor, Sherwood House, Bluecoats Avenue, Hertford, SG14 1PB, UK

Tel: +44 (0)1992 500 589 **Email:** enquiries@invapay.com **Web:** www.invapay.com

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4. Your Relation with Buyer

- 4.1 Any contract between you and a Buyer in respect of any Goods ordered and paid for through the Website is independent of these Terms and Conditions and is entirely between you and such Buyer.
- 4.2 Any Payments to be made by a Buyer to you, through the Website, pursuant to the contract under Clause 4.1 are the Buyer's sole obligation which shall not be discharged until the amount of the relevant Payment has been received by you under that contract.
- 4.3 For the avoidance of doubt, we shall not act as agent on your behalf in respect of receiving the amount of any Payments under Clause 4.2 and our receipt of the amount of any such Payments shall not constitute settlement of the Buyer's obligation to you described under Clause 4.2.
- 4.4 Following the execution of a Payment, we shall issue the Buyer with an invoice indicating the Payment and the VAT charged in relation thereto (a "**VAT Invoice**").
- 4.5 The Seller agrees that Invapay will act as the third party invoicing agent on their behalf and not to issue a VAT Invoice to the Buyer unless we or the Buyer request for you to do so, in which case you will use your best endeavours to provide to the Buyer a VAT invoice in respect of the Payment as soon as practicable. The Seller must retain invoice data transmitted by Invapay and agrees not to issue them to the Buyer or any invoices from your normal systems which have been produced (to enable you to account for output VAT)

5. Use of Services

- 5.1 You must register with us on the Website and accept these Terms and Conditions in order to use the Services.
- 5.2 You shall keep safe the security features including password and login details for access to the Website and be responsible for ensuring that such security features are used by and available to only you or any person authorised by you.
- 5.3 You shall notify us by calling our contact number immediately upon becoming aware that the security features have been compromised, misappropriated or rendered unsafe in any manner.
- 5.4 We shall use reasonable efforts to enable access to and use of the Website and/or the Services at all times subject to Clause 5.5. We do not guarantee or warrant that access to and use of the Website and/or the Services will be uninterrupted, reliable or fault free.
- 5.5 We may suspend, modify, deny, discontinue, cancel or stop any access to or use of the Website and the Services ("**Interruption**") at any time for the following reasons:
 - (a) the maintenance of, technical or other enhancements to the Website;

- (b) the security of the Website;
 - (c) any material breach by you of any of your obligations under these Terms and Conditions;
 - (d) suspected unauthorised or fraudulent use of the Website and/or the Services; or
 - (e) any event under Clause 19.6 (*Force Majeure*).
- 5.6 We shall notify you of any Interruption as soon as reasonably practicable and we shall use reasonable efforts to minimise the duration and/or impact of such Interruption.
- 5.7 We shall not be liable for any losses including loss of profits or consequential loss, expenses, costs and liabilities (the "**Losses**") which may be suffered or incurred by you as a result of any Interruption.
- 5.8 You shall cooperate with any investigation or inquires carried out by us or pursuant to any Applicable Regulations, in connection with the use of the Website and/or the Services.
- 6. Receipt of Payment**
- 6.1 Subject to Clause 4.3, we shall act as your agent only to the extent and insofar as we hold the amount of any Payment as part of the Services.
- 6.2 Subject to Clause 6.3, we shall execute any Payment by transmitting immediately the amount of such Payment upon receiving the same from the relevant Buyer to your account as provided to us by the relevant Buyer and, in any event, pursuant to any instruction the relevant Buyer may give us in respect of such Payment.
- 6.3 We may refuse to execute or delay executing any Payment if:
- (a) you have brought a dispute or claim against Invapay and that dispute or claim has not been resolved;
 - (b) the relevant Buyer has instructed us to do so;
 - (c) we have reason to believe that there is any unauthorised or fraudulent use of the Website or the Services; or
 - (d) we do so pursuant to any Applicable Regulations.
- 6.4 We shall not be liable for any Losses arising out of the refusal of or delay in transmitting the amount of any Payment as a result of us taking action under Clause 6.3 or as a result of any Interruption. In the event of such refusal or delay we will notify you as soon as reasonably possible.

6.5 You shall be liable to us for the full amount of any Payment and any Fees payable to us in the event that any Payment is cancelled for any reason, including in the event of fraud, mistake, chargeback or exercise of Buyer rights.

7. Our Fees

7.1 You shall pay our fees in consideration for the provision of the Services and you shall also pay any charges imposed by third party service providers in connection with the provision of the Services (together, the "**Fees**"), in accordance with this Clause 6 and the requirements set out in the relevant notices sent to you under this Clause 7.

7.2 The details of the Fees will be notified to you when you register with us in accordance with Clause 5.1 and prior to the transmission of the amount of each Payment to your account.

7.3 We may amend or vary such Fees and such amendment or variation shall take effect on the date specified in the relevant notice of amendment.

7.4 If you fail to pay any Fees due and payable under these Terms and Conditions, we may, in our absolute discretion and without prejudice to other remedies available to us, charge interest to be calculated at the rate of 3 % per annum above the Barclays Bank base rate from time to time or such higher rate as we may notify you from the date such Fees have become due and payable till the date they have been received by us.

7.5 If you request Invapay to process Credits back to the original Buyers Card Account, then Invapay reserves the right to charge an Administration Fee of £15.00 plus VAT per Credit Transaction plus any Credit Card Acquirer Fees associated with the Credit process. To Activate the Credit Process this would require that you instruct Invapay in writing and that you make the funds available to cover the Credit Value, Administration Fee and Credit Card Fees (if any) these funds shall be remitted into an Invapay nominated Bank Account. Invapay will provide you with a Proforma Document detailing all costs associated with the Credit Process

8. Representations and Warranties

8.1 You represent and warrant that at the time of your registration with us in accordance with Clause 5.1 and each time you use the Website:

- (a) you act for the purposes of your business when you use the Website and the Services;
- (b) the Goods to be sold by you and paid for through the Website comply with applicable standards and specifications;
- (c) the offering and the sale of the Goods by you and your receipt of Payment for such Goods does not violate any applicable laws or regulations.

- (d) you have proper authority and power to enter into these Terms and Conditions, sell the Goods paid for through the Website and perform any and all of your obligations under these Terms and Conditions;
- (e) you have complied and will comply with all laws, regulations and rules applicable to you (including all applicable data protection laws) and you have obtained and will maintain all consents, permissions and licenses necessary for carrying on your business;
- (f) you and any person authorised by you shall use the Website and/or the Services only in accordance with these Terms and Conditions;
- (g) you and any person authorised by you shall not introduce to the Website or any of our systems any viruses including trojan horses, worms or other deleterious material that can harm, interfere with, intercept or expropriate the Website, the Services or any of our systems, nor use any device, software or routine to bypass our robot exclusion headers, or interfere or attempt to interfere, with the Website or the Services;
- (h) you and any person authorised by you shall not monitor or copy the Website without our prior written permission;
- (i) you and any person authorised by you shall not take any action that may cause us to lose any of the services from our internet service provider, payment processor or other suppliers; and
- (j) all information provided by you or any person authorised by you pursuant to these Terms and Conditions or for the purposes of executing any Payment is correct, true, accurate, complete and not misleading.

9. Indemnity

- 9.1 You shall indemnify us and keep us indemnified on demand against all Losses which may be sustained or incurred by us as a result of incorrect or misleading information or instructions received from you or the unauthorised use of the Website and/or the Service caused by you or any failure on your part to comply with any reasonable instructions issued by us from time to time.
- 9.2 You shall indemnify us and keep us indemnified on demand against all Losses which may be sustained or incurred by us, any of our officers, directors and employees, including any claim brought by a third party as a direct or indirect result of your breach of your obligations under these Terms and Conditions or your use of the Website or the Services, except where such Losses arise from our negligence, wilful default or fraud. This indemnity shall survive the termination of these Terms and Conditions.

10. Limitation of Liabilities

Invapay Payment Solutions Ltd.

Address: 2nd Floor, Sherwood House, Bluecoats Avenue, Hertford, SG14 1PB, UK

Tel: +44 (0)1992 500 589 Email: enquiries@invapay.com Web: www.invapay.com

10.1 We shall not be liable for:

- (a) any Goods you sell and are paid for through the Website using our Services;
- (b) any Losses arising out of any services (including suspension, delay or loss of such services) provided to you by any third party service provider, including your bank or payment service provider;
- (c) any Losses arising from or in connection with any act or omission of the relevant Buyer including failure to make any Payment for the Goods sold to the Buyer by you through the Website;
- (d) any Losses arising from or in connection with any contract entered into between you and a Buyer;
- (e) any obligations of a Buyer to make Payments under or in connection with any contract entered into between you and the Buyer;
- (f) any error, delay or failure in relation to the provision of the Service caused by incomplete or incorrect information provided to us by you or any person authorised by you to act on your behalf;
- (g) any unauthorised use of or access to data relating to you or your Payments which is held by us (unless such use or access is caused by our negligence, fraud or failure to comply with applicable laws on the protection of data).

10.2 Except in respect of death or personal injury caused by our negligence, our total liability arising from or in connection with the provision of the Services shall not exceed the amount of the Fees that have been paid by you.

11. Use of Trademark etc.

11.1 We and our licensors grant you a limited non-exclusive, royalty-free license to use our software, where applicable, in accordance with all documentation, updates, upgrades, new versions and replacement software, for your personal use only in using our Website and/or the Services and not otherwise. You may not assign your rights to use the software. You agree not to alter, reproduce, adapt, distribute, display, publish, reverse engineer, translate, disassemble, decompile or otherwise attempt to create any source code which is derived from the software. You acknowledge that as between you and us all rights to our software are owned by us.

11.2 All rights in the design, text, graphics and other material on the Website and the selection or arrangement thereof are the copyright of us or other third parties. Permission is granted to copy electronically and print in hard copy portions of the Website solely in connection with the acquisition of Goods through the Website and/or use of the Services. Any other use of materials on the Website (including reproduction for purposes other than those noted above and alteration, modification, distribution, or republication) without our prior written permission is strictly prohibited.

- 11.3 We are the proprietor of the "Invapay" trade mark in the UK and other countries. All other trade marks, product names and company names or logos used in the Website are our property or that of their respective owners. No permission is given by us in respect of the use of any such trade marks, get-up, product names, company names, logos or titles and such use may constitute an infringement of the holder's rights.

12. Anti-money laundering requirements

- 12.1 Invapay is required by the applicable law on the prevention of money laundering and terrorist financing to obtain sufficient customer and account opening details and information to satisfy itself as to your identity. In order to comply with these requirements, we require the completion of all account opening formalities, including where we deem necessary, confirmation from third parties (at your expense) of the authenticity of any identification documentation, prior to any Services being provided and Payments being processed. We reserve the right to close any account if within a reasonable period, we are unable to, or are prevented from obtaining and completing satisfactory customer due diligence.
- 12.2 You authorise us to make any inquiries necessary to verify your identity. This includes requesting further information from you, requiring you to provide evidence of ownership of your email address or financial accounts, ordering a credit report and verifying your information against third party databases or other sources

13. Confidentiality

Subject to Clause 14, neither party to these Terms and Conditions shall without the prior written consent of the other, use or disclose any information relating to the business, finances or other matters of a confidential nature of the other party, except to the extent such use or disclosure is to any of its affiliates or agents or is required by Applicable Regulations, or in response to a request for information from any regulatory authority, or is necessary or desirable for the purposes of, or to enable the disclosing party to properly perform its obligations under, these Terms and Conditions. The provisions of this Clause 13 shall continue to apply following the termination of these Terms and Conditions.

14. Data protection

- 14.1 You acknowledge that in the course of providing the Services to you, we may receive, use, store or otherwise process personal data about you or your employees, agents or representatives. Such personal data may be processed by us for the following purposes (the "**Permitted Purposes**"):
- (a) administering the relationship between you and us and carrying out our obligations under these Terms and Conditions;
 - (b) carrying out statistical analysis and business reporting;
 - (c) marketing products and services to you as described below; and

- (d) complying with any legal or regulatory requirements or respond to regulatory inquiries or otherwise to defend, preserve or establish our legal rights.
- 14.2 You acknowledge and agree that we may, for any Permitted Purpose, transfer or disclose personal data to our affiliates or a third party, including fraud prevention and law enforcement agencies, to any person to whom our rights or obligations under these Terms and Conditions might be, or are, transferred or assigned, to any person acting on our behalf. You consent to the processing and disclosure of personal data for the Permitted Purposes and agree to procure such consent from your employees, agents and representatives. You may request us to make available to you a copy of the personal data in line with the Data Protection Act. You may also request us to correct inaccurate personal data.
- 14.3 You agree that we may use such personal data for marketing to you our or our affiliates' products and services, and those of third parties which we consider may be of interest to you, and we also may share such personal data with our affiliates, marketing partners, update providers and other suppliers for such purposes. Such marketing may be by post, telephone or other electronic communications, including e-mail. You shall notify us at the time you enter into these Terms and Conditions or any time in writing if you do not want us to use or share such information for marketing purposes.
- 14.4 You agree that we may transfer, for the Permitted Purposes, personal data provided to us by you, to the recipients located in countries outside of the European Economic Area ("EEA") which may not afford the same level of data protection as within the EEA.

15. Complaint

- 15.1 If you have any complaints about our Services, please write to Customer Relations Manager at our place of business set out in Clause 1.2 or email to enquiries@invapay.com.

16. Variation

- 16.1 We may amend or modify these Terms and Conditions at any time during the term of these Terms and Conditions.
- 16.2 Any change or variation to these Terms and Conditions shall be notified to you on the Website or, at our absolute discretion, provided to you by email or post and shall become effective on the date specified in the relevant notice.
- 16.3 You are deemed to have accepted such changes unless you notify us that you do not accept these changes in which case either party may terminate these Terms and Conditions pursuant to Clause 17.

16.4 You may only amend or vary these Terms and Conditions with our prior written agreement.

17. Termination

17.1 These Terms and Conditions shall remain effective and binding unless terminated by either party in accordance with this Clause 17.

17.2 Either party may terminate these Terms and Condition by giving the other party three months notice or, in case of Clause 16.3, immediately prior to the date of relevant changes under Clause 16.3 becoming effective.

17.3 Upon termination, the rights of access to the Website and the Services will cease and you shall ensure that the Website and each part thereof is deleted from all electronic media, including intranet and electronic storage devices operated for and on your behalf.

17.4 We may terminate your use of the Website and Services immediately without notice if you are in material breach of any of your obligations under these Terms and Conditions.

17.5 Any rights and obligations that have accrued to or incurred by either party at the date of termination shall survive termination.

18. Notice

18.1 Any notice expressly required to be provided to either party under these Terms and Conditions shall be sent to the email address(es) provided to the other party by that party or, if requested by that party, to the other party's place of address by post.

18.2 Subject to Clause 18.1, all notices under these Terms and Conditions shall be made by posting them on the Website.

18.3 Any notice shall be deemed to be received, if sent by email, at the time it is shown that such notice is sent to the designated email address(es) successfully; if sent by post, ten Business Days after the date of posting in the UK; if posted on the Website, the time it is so posted.

19. General

19.1 Links to other site. The Website may contain links and pointers to other Internet sites and resources. Links to such site or resources do not constitute an endorsement by, or association with, us of any third party or their contents. Links do not imply that we are affiliated or associated with or are legally authorised to use any trademark, trade name, logo or copyright symbol displayed in or accessible through the links. We do not represent or endorse the accuracy or reliability of, and expressly disclaim, any advice, opinion, statement, or other information displayed or distributed through any such linked sites or resources. You acknowledge that any

reliance upon any opinion, advice, or information displayed on or otherwise available through any such linked site shall be at your sole risk.

- 19.2 Non-exclusivity. The Services rendered by Invapay to you are not exclusive and you acknowledge that we may service other customers and intend to do so in the future.
- 19.3 Our records. Our records, unless shown to be wrong, will be conclusive evidence of your dealings with us in connection with our Services. You will not object to the admission of our records as evidence in any legal proceedings because such records are not originals, are not in writing or are documents produced by a computer.
- 19.4 Assignment. You may not transfer any obligations or assign any rights you have under these Terms and Conditions without our prior written consent. You hereby agree that we may transfer our obligation and/or assign our rights under these Terms and Conditions at any time.
- 19.5 Severability. If any provision of these Terms and Conditions is, or becomes, illegal, invalid or unenforceable in any respect under the law of any jurisdiction, such illegality, invalidity or unenforceability shall not affect the other provisions of these Terms and Conditions which shall remain in full force and effect.
- 19.6 Force majeure. Either party shall not be liable to the other party for any partial or non-performance of its obligations, non-execution or defective execution of any Payments, by reason of Force Majeure.

For the purposes this Clause 19.6, "**Force Majeure**" means any abnormal and unforeseeable circumstances beyond either party's control the consequence of which would have been unavoidable despite all efforts to the contrary including:

- (a) any breakdown, malfunction or failure of transmission, communication or computer facilities including any loss or delay in transmission of messages and/or information arising out of the use of any Internet access service provider or caused by any browser or other software, or suspense, disruption, error or interruption as a result of viruses or malicious acts of any third parties, that may affect the provision of the Services and/or operation of the Website;
 - (b) industrial action, fire, accident, and other natural disaster; and
 - (c) act or regulation of any governmental, regulatory or supra national bodies or authorities.
- 19.7 Delay or omission. No delay or omission on our part in exercising any right, power or remedy provided by law or under these Terms and Conditions, or partial or defective exercise thereof, shall:
- (a) impair or prevent further or other exercise of such right, power or remedy; or
 - (b) operate as a waiver of such right, power or remedy.

- 19.8 Waiver. No waiver of any breach of any term of these Terms and Conditions (unless expressly agreed in writing by the waiving party) shall be construed as a waiver of a future breach of the same term or as authorising a continuation of a particular breach.
- 19.9 Rights of third parties. A person who is not a party to these Terms and Conditions has no right to enforce any of the terms hereunder or rely on any exclusion of limitation contained herein whether under the Contracts (Rights of Third Parties) Act 1999 or otherwise.
- 19.10 Governing law and jurisdiction. These Terms and Conditions and any non-contractual obligations arising out of or in connection with these Terms and Conditions shall be governed and construed in accordance with English law. The parties irrevocably agree that the English courts shall have exclusive jurisdiction to settle any dispute arising out of or in connection with these Terms and Conditions.

SCHEDULE 1

DEFINITIONS AND INTERPRETATION

1. Definitions

The defined terms in these Terms and Conditions are capitalised and set out below:

"Applicable Regulations" means (i) the PSRs; (ii) any rules or guidance of the FCA that are applicable to Invapay; and (iii) any other laws, rules and regulations including the Data Protection Act that are applicable to Invapay;

"Business Day" means any day other than a Saturday, Sunday or a bank holiday in England and Wales;

"Buyer" has the meaning given to it in Clause 3.1;

"Data Protection Act" means the Data Protection Act 1998;

"Force Majeure" has the meaning given to it in Clause 19.6;

"FCA" means the United Kingdom Financial Conduct Authority and any successor regulatory authority;

"FCA Register" means the public register of regulated firms maintained by the FCA which can be accessed at <http://www.fca.org.uk>;

"Goods" has the meaning given to it in Clause 3.1;

"Invapay", **"our"**, **"we"** or **"us"** means Invapay Payment Solutions Limited;

"Interruption" has the meaning given to it in Clause 5.5;

"Losses" means all losses including loss of profits and consequential losses, expenses (including legal expenses), costs and liabilities;

"Micro-Enterprise" has the meaning given to it in Regulation 2(1) of the PSRs and for the purposes of illustration only means an enterprise which (i) employs fewer than 10 persons; and (ii) has a turnover or annual balance sheet that does not exceed €2 million.

"Payment" has the meaning given to it in Clause 3.1;

"Permitted Purposes" has the meaning given to it in Clause 14.1;

"PSRs" means the Financial Services and Markets (Payment Services Regulations) 2009 as amended;

"Seller", **"you"** or **"your"** has the meaning given to it in Clause 3.1;

"**Services**" has the meaning given to it in Clause 3.1;

"**Terms and Conditions**" means these Terms and Conditions for Sellers, including the Schedules;

"**VAT Invoice**" has the meaning given to it in Clause 6.6; and

"**Website**" has the meaning given to it in Clause 3.1.

2. Interpretation

In these Terms and Conditions:

- (a) references to a person shall include bodies corporate, unincorporated associations, partnerships and individuals;
- (b) the headings to clauses and schedules are for convenience only and shall not affect the interpretation or construction of these Terms and Conditions;
- (c) references to "Clauses" and "Schedules" are references to clauses, paragraphs and schedules in these Terms and Conditions;
- (d) references to "Regulations" are references to provisions of the PSRs;
- (e) words importing the singular shall include the plural and vice versa and words importing the masculine shall include the feminine and the neuter;
- (f) references to the word "include" and "including" (or any similar term) are not to be construed as implying any limitation and general words introduced by the word "other" (or any similar term) shall not be given a restrictive meaning by reason of the fact that they are preceded or followed by words indicating a particular class of acts, matters or things;
- (g) references to any statute or statutory provision shall include a reference to that statute or statutory provision as from time to time amended, extended, replaced or re-enacted; and
- (h) any reference in any documentation between you and us to an earlier version of these Terms and Conditions, shall, from the date these Terms and Conditions take effect, be read as a reference to these Terms and Conditions or to the relevant or corresponding part thereof.

SCHEDULE 2

ADDITIONAL TERMS FOR MICRO-ENTERPRISES

THIS SCHEDULE 2 SHALL NOT APPLY UNLESS A SELLER IS REGARDED AS A MICRO-ENTERPRISE AT THE TIME IT ACCEPTS THESE TERMS AND CONDITIONS.

If any provision in other parts of these Terms and Conditions conflicts with, or contradicts, a provision in this Schedule 2, the Schedule 2 provision shall prevail to the extent of such conflict or contradiction, and only insofar as it does not conflict with any duty or obligation we may owe to you under any Applicable Regulations.

1. The amount of any Payment to be executed under these Terms and Conditions will be credited to your bank account as notified to us by a Buyer no later than the end of the Business Day following the date of our receipt of payment instructions from the relevant Buyer(s) as determined in accordance with any terms and conditions between us and the relevant Buyer(s).
2. At your request at any time during the term of these Terms and Condition, we shall provide you with a copy of these Terms and Conditions by email, on paper or another durable medium as may be requested by you.
3. If we amend or vary these Terms and Conditions and/or our Fees in accordance with Clause 16.1 and Clause 7.3, respectively, we shall give you one months' notice, by posting such notice on the Website or providing it to you by email or post, prior to such changes becoming effective. You are deemed to have accepted such changes unless you notify us that you do not accept these changes in which case you have the right to terminate these Terms and Conditions prior to such changes becoming effective.
4. You may terminate these Terms and Conditions at any time by giving us three months notice. We may terminate these Terms and Conditions at any time by giving you one months' notice.
5. You may request that all notices or communications under these Terms and Conditions including these Terms and Conditions be provided to you on paper or another durable medium.
6. These Terms and Conditions and all notices and communications under these Terms and Conditions shall be in English.